



COVID-19 GUIDANCE

CLINICAL

COVID-19 PROTECT YOURSELF AND YOUR PATIENTS



- ✘ As part of your appointment reminder, you should be outlining the symptoms of COVID-19 and asking your patients to reschedule if they are feeling unwell. You may need to be more flexible with your cancellation policy to accommodate requests.



- ✘ Patients should be informed when they schedule their appointment that only one person is allowed per appointment.

- ✘ When a patient arrives, they need to sign in using a QR code check-in system.
- ✘ No more than 1 patient seated at minimum of 4sqm apart shall be in the waiting area. If need be, patient should be called when they can enter the clinic for their appointment to ensure no overlap of patients at clinic at one given time.



- ✘ No more than 1 staff member at front desk at any given time.
- ✘ All patients will have their temperature taken prior to treatment. Anything above 38 degrees will prevent treatment and patient will be asked to leave.
- ✘ An additional 15 minutes should be given between every appointment to allow for the treatment rooms to be sanitized.



- ✘ You should request all patients come into the clinic with a mask on and ask that they sanitise their hands before entering your treatment room. When in the treatment room, they can take off their mask.



- ✘ All staff having physical contact with patients should wear correct PPE including mask, gloves, gowns, and eyewear.

- ✘ All staff should wear prescriptive eyewear or non-prescriptive eyewear.



- ✘ Hand washing or hand sanitizer must be used pre- and post-every patient contact.

- ✘ Between each patient wipe down of all surfaces, including but not limited to door handles, counters, sink handles, toilet handles, chairs, beds, iPad, all waiting room, EFTPOS terminals etc.

- ✘ If you see someone touch an area, wipe it down with Clinell Universal Wipes.



- ✘ Once patient or staff has used a non personal pen, it must be wiped down with Clinell wipes. Once a patient uses the credit card machine, it must be wiped down with Clinell wipes.

- ✘ You should encourage patients to pay for their treatments via contactless means, and wipe down any hard surfaces between patients, including changing over bed protectors.



- ✘ Continue to monitor your state or territory health departments advice closely as the rules and restrictions continue to change frequently.